

FINDING YOUR CIGNA DIGITAL ID CARD

Access Your Medical & Dental ID Card Anytime



Employees can access their Cigna ID card digitally through the myCigna mobile app or the Cigna member portal.

Getting Started

1. Download the **myCigna App** from the Apple App Store or Google Play Store.
2. Register for a myCigna account or sign in using your existing credentials.
3. Select **ID Cards** from the app menu.
4. View, save, print, or share your digital ID card.

Access Through the Website

1. Visit **my.cigna.com**.
2. Log in to your account.
3. Select **ID Cards** from the dashboard.
4. View or print your Medical and Dental ID card.

Helpful Tips

- ✓ Save your ID card to your phone for easy access during appointments.
- ✓ Your digital ID card contains the same information as a physical ID card.
- ✓ You can email or print a copy directly from the app or website.

Need Assistance?

If you have questions regarding your benefits or need assistance, please contact the Benefits Team at Benefits@ocfl.net

New Hires: Please wait until your first paycheck shows your benefit deductions before registering for a Cigna account. Your coverage information must first be transmitted to the insurance carrier's system.